

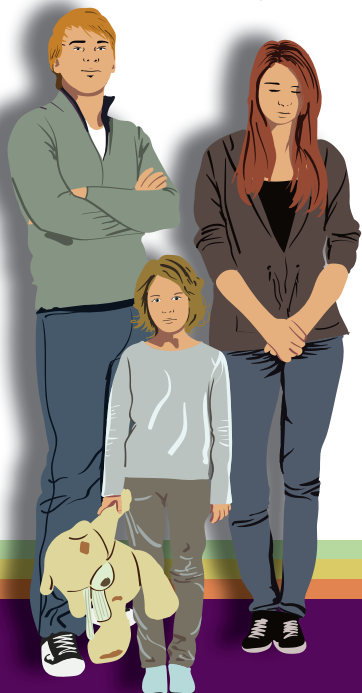
Back to your own home through mediation



Currently, you may be housed in a shelter or you are registered at an address for homeless people. You would like to find a home of your own again soon, but you just don't seem to be able to find any suitable housing. Perhaps things have happened preventing you from finding a house. Or you may not have been long enough on a waiting list with a housing association (*woningcorporatie*).

Your advisor at the care provider may help you speed up finding accommodation. This is called **'mediation'**. Mediation is requested via your advisor (at the care provider's) at *Transferpunt* (Transfer Point). *Transferpunt* collects the requests for mediation on behalf of Frisian municipalities, care providers and housing associations. *Transferpunt* also assesses the requests and submits these to the housing associations.

This is you:



You are housed in a shelter in Friesland, or you are registered at an address for homeless people.

1

You make every effort to provide your advisor with all information needed for mediation.

2

You are on waiting lists of various housing associations in Friesland.

3

You are actively seeking and responding to feasible housing options.

4

Before moving, we look together at what kind of support you need. This will be provided in the new home situation.

5

You accept the home provided to you and move out.

6



How does it work?

1. Mediation is an option if you are ready to move back into your own place but unable to manage on your own. Your advisor files a request with Transferpunt, providing the necessary information. A Transferpunt employee evaluates the request.
2. Once the request is approved, the Transferpunt submits a request to a housing association.
3. An appointment is scheduled involving you, your advisor, and the housing association to explore available options. After a positive interview, the housing association seeks a suitable home, which might take about three months on average. Upon finding a house, acceptance and relocation are required.

Note:

- Mediation usually involves returning to your previous location, such as your hometown, before receiving care, but exceptions can be made based on personal circumstances.
- If you refuse housing offered to you, it may result in the termination of housing at the shelter and termination of assistance and mediation.

We try to take your needs and wants into account. Nevertheless, it will not always be possible to find the most ideal home. Please bear this in mind!

Assistance in the living situation

If you have experienced homelessness, your adjustment phase to independent living might take time. Your advisor can help to assess your needs. Sometimes problems may arise, making it difficult for you to do things on your own: For example, in case you have debts or if you experience challenges in performing daily tasks in and around the house. The municipality's area team then investigates which help is necessary and possible.

Temporary lease

Often, you may be granted a temporary lease. You will have a number of meetings with the housing association at your home. They will discuss with you whether everything is going well and whether there are things that need changing. It's an opportunity to work together and make sure your home remains nice and safe to live in.

Three-party lease

It is also possible for you to be granted a three-party lease. This means that three parties sign the lease: **You**, the **housing association** and your **care provider**. The lease defines the arrangements and conditions. For the duration of the lease, you will meet a number of times with the housing association at your home. They will discuss with you whether everything is going well and/or whether there are things in need of changing.

The following applies to both contracts:

- If all goes well, the temporary lease will be changed into a regular lease contract in your name, after two years at the latest.
- Are you unable to comply with the conditions? This could cause your lease to be terminated. Of course, we don't want this to happen! Therefore, please request assistance in time, if necessary.

Once a house is allocated to you, we advise you to consider re-registering on the housing association's waiting list to potentially enhance future housing prospects.

Would you like to know more about Transferpunt?
Please check out the following website:
www.bredeaanpakdakloosheid.frl/regionaal-transferpunt/

